

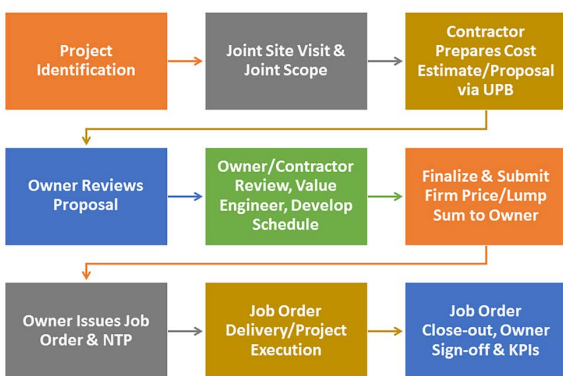
# JOC insights

Publication From The Owners' Advisory Council

## Is Your JOC Program Adhering to LEAN Principles?

The five basic Lean principles provide a framework for creating an efficient and effective organization. These principles, as demonstrated below in the graphic, allows managers to discover inefficiencies in their programs and deliver better value to customers. The principles encourage creating better flow in work processes and developing a continuous improvement culture.

### The Job Order Process



### How Do LEAN Principles Apply to JOC?

Lean principles can be applied to any team, any process, in any organization, and in any industry. Practicing Lean effectively is applying Lean principles effectively. Evaluate your program and ask the following:

- 1) Are you receiving value from streamlined procurement processes?
- 2) Is your program following the official Job Order Process?
- 3) Have you evaluated Best Value Providers?
- 4) Are you tracking Key Performance Indicators?
- 5) Is the internal and external staff trained and CJP certified?
- 6) Does your program use integrated technology to automate process?

Those are a few questions to help you focus on applying Lean principles to the JOC process. Remember that eliminating wasted time and duplicated effort will increase performance factors.



### What's The Best Advice?

Share successes, but more importantly, discuss failures, too. This is how you practice continuous improvement. By sharing your learning with your team, you're also demonstrating the Lean principle of Create Knowledge. Remember that the owner-contractor team must be a collaborative relationship with shared goals for success.

### Six Steps to Becoming Lean



### Owners' Advisory Council

Rami R. Natour, CJP, OAC Chair, Facilities Management Program Manager, DES Facilities Management Bureau, Arlington County, VA

Michael E. Bevis, JD, CPPO, CPSM, CPM, CJP, Assoc. DBIA, Purchasing Agent, City of Norfolk, VA

Rick Gehrke, CJP, OAC Vice Chair, Assistant Director of Capital Programs, North Kitsap School District, Poulsbo, WA

John Helliwell, Chief Estimator, MARTA, Atlanta, GA

David L. Kruse, Cost Estimator Project Manager, University of Texas, Project Management & Construction Services, Austin, TX

Teenchee Le, PE, Job Order Contracting, San Francisco Public Works, San Francisco, California

Delois Moore, MPA, CJP, Senior Procurement Officer, City of Kansas City, MO

Matt Mosher, Deputy Chief Capital Construction, Chicago Housing Authority, Chicago, IL

James Norcom III, PE, CJP, FMP, Principal Project Manager, University of Houston, Houston, TX

Benjamin Sitzia, CEM, CJP, Sr. Project Manager, University of Texas at Austin, Austin, TX